

## KABANKALAN CITY WATER DISTRICT

Cor. Rizal-Tayum Sts., Kabankalan City, Negros Occidental Tel. No. (034) 4712-134 \* 4712-634 \* 746-7188 Telefax No. (034) 4713-462

**BOARD OF DIRECTORS** 

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MARY JOSEPHINE R. GACHO Comm'l Division Manager C

> JOEL M. CARBONELL OIC, Eng'g Division

> > Water

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life...

November 27, 2015

MR. ENRIQUE O. GITA

Manager, WDD-Bicol/ Visayas Local Water Utilities Administration MWSS- LWUA Complex Katipunan Road, Balara, Quezon City

Dear Mr. Gita:

Respectfully submitting the Performance Targets for 2015 (Form A & A-1)

For your information and guidance.

Thank you very much.

Very truly yours,

ENGR. RIÇARDOM. REGALIA, JR

General Manager

/sgg2015

July 2019



## FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS - 2015

LWD NAME:

KABANKALAN CITY WATER DISTRICT

MAJOR FINAL		FY 2015	FY 2015		FY 2015	FY 2015		FY 2015	FY 2015	
OUTPUTs/RESPONSIBLE	PERFORMANCE	TARGET for	ACCOMPLISHMENT	PERFORMANCE	TARGET for	ACCOMPLISHMENT	PERFORMANCE	TARGET for	ACCOMPLISHMENT	REMARKS
BUREAUs	INDICATOR 1	PERFORMANCE	for PERFORMANCE	INDICATOR 2	PERFORMANCE	for PERFORMANCE	INDICATOR 3	PERFORMANCE	for PERFORMANCE	REIVINANO
	3450	INDICATOR 1	INDICATOR 1		INDICATOR 2	INDICATOR 2		INDICATOR 3	INDICATOR 3	
(1)*	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
A. WATER FACILITY SERVICE	CE MANAGEMENT						2.3			
Delivery Unit 1	Percentage of	43.75% or		Percentage of	95%		Source capacity			
COMM'L/ENG'G	Brgy with access	14/32 Brgys.		household connec	ctions		of LWS to meet	1:91:1		
Delivery Unit 2	to potable water			receiving 24/7			demands for			
COMM'L/ENG'G	against the total			supply of water			24/7 supply of		•	
Delivery Unit 3	number of brgy w/						water			
ENG'G	the coverage of th				1 1 2 2				x	
B. WATER DISTRIBUTION S	SERVICE MANAGEN	<b>∕IENT</b>			A.					
Delivery Unit 1	Percentage of			Average deviation	1		Average response	2		
ENG'G	Unbilled water	41.75%		from PNSDW	zero deviation		time to restore	2 days		
Delivery Unit 2	to water production	on		(chlorine residual		,	service when there	re are	· ·	2
ENG'G			<u>'</u>	requirements fron			interruptions base			•
Delivery Unit 3				January to Decem	ber 31	<u>'</u>	Citizens Charter of LWD			
ENG'G							proposed for appro	roval of CSC		
C. SUPPORT TO OPERATIO	NS (STO)									
Delivery Unit 1	Staff Productivity			Reasonableness/			Customer			
ADMINISTRATIVE	Index	1:135		Affordability	less than 5%	/	Satisfaction*	90%		•
Delivery Unit 2			<u></u>							9
COMMERCIAL			, The state of the							
Delivery Unit 3		<u> </u>		<u> </u>		1				
COMM'L/ENG'G										
D. GENERAL ADMINISTRA	TION AND SUPPORT	F SERVICES (GASS)								
Delivery Unit 1	Financial Viability									
ADMIN./COMM'L/ENG'G	&	CR = 92.67%		Compliance with			Compliance with			
Delivery Unit 2	& sustainability	OR = .79		COA	Complied		LWUA	Complied		
ADMINISTRATIVE		CR = 4.91	1 a a		8				1	
Delivery Unit 3		(								
ADMIN./COMM'L/ENG'G								***		

Prepared By:

SHEKA GUILOT-GUADALUPE

Admin. Division Manager

Approved By:

ENGRACICARDO M. REGALIA, JR.

General Manager

## FORM A PERFORMANCE TARGETS - 2015

LWD NAME :

KABANKALAN CITY WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. WATER FACILITY S	SERVICE MANAGEMENT						
2014 BUDGET							
PI 1 (Quantity) access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	43.75% or 14/32 Barangays	43.75% or 14/32 Barangays	Comm'l/Eng'g		S.	
PI 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	95%	95%	Comm'l/Eng'g			
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	2.1:1	1.91 : 1	Eng'g			
R WATER DISTRIBUT	TION SERVICE MANAGEMENT				*		*
2014 BUDGET							
PI 1 (Quanitity) NRW	Percentage of unbilled water to water production	41.75%	41.75%	Eng'g			
PI 2 (Quality) potability	Average deviation from PNSDW (chlorine residual requirements from January 1 to December 31	Zero deviation	Zero deviation	Eng'g			
PI 3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	2 days	2 days	Eng'g			

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
SUPPORT TO O	OPERATION (STO)						d)
013 BUDGET :							
Pl 1	Staff Productivity Index		1			97	
	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D	1:135	1:135	Admin.			
	and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the						
	determination of the total number of positions in an LWD in PI 3						
PI 2	Reasonableness/Affordability of water rates to consumers with access connections.  Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Less than 5%	Less than 5%	Comm'l			
Pl 3	Customer Satisfaction  Percentage of Customer complaints acted upon against received complaints	90%	90%	Comm'/Eng'g			
GENERAL ADM	MINISTRATION AND SUPPORT SERVICES (GAS	SS)					
2013 BUDGET							
Pl 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio = 92.67% Operating Ratio = .79 Current Ratio = 4.91	Collection Ratio = 92.67% Operating Ratio = .79 Current Ratio = 4.91	á Admin./Comm'/Eng'g			

A

MFOs A	AND PERFORMANCE INDICATORS (1)	FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission  Submission of five financial reports i.e Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Complied	Complied	Admin.				
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission				3			
	i.e Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/ Chemical/Chlorine residual report, Approved WD budget, w/ Annual Procurement Plan, Annual Report	Complied	Complied	Admin./Comm'l/Eng'g				

Prepared By:

SHEILA GUILOT-GUADALUPE

Admin. Division Manager

Approved By:

ENGR. RICARDO N. REGALIA, JR.

General Manager