



KABANKALAN CITY WATER DISTRICT

Cor. Rizal-Tayum Sts., Kabankalan City, Negros Occ., Philippines, 6111
Tel. Nos. (034) 471-2134 / 471-2634 / (034) 746-7188
Telefax (034) 471-3462
www.kabankalanwater.gov.ph

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CERTIFICATE OF COMPLIANCE


Pursuant to Republic Act No. 11032, An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, ENGR. RICARDO M. REGALIA, JR., Filipino, of legal age, **General Manager** of the **KABANKALAN CITY WATER DISTRICT**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **KABANKALAN CITY WATER DISTRICT** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through tarpaulins material that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 26th day of December 2019 in Kabankalan City, Negros Occidental, Philippines.


ENGR. RICARDO M. REGALIA, JR.
 General Manager
KABANKALAN CITY WATER DISTRICT

SUBSCRIBED AND SWORN to before me this DEC 27 2019 in Kabankalan City, Negros Occidental, Philippines, with affiant exhibiting to me his GSIS UMID NO. 006-0056-3355-7 issued on _____ at _____

ADRIAN G. ARELLANO
NOTARY PUBLIC
 UNTIL DECEMBER 31, 2019
 PTR NO. 2718414 / 01-00-19
 BR NO. 001352 / 01-10-19
 TELLER 51696
 TRUST. 704-070-171
 NCE COMPLIANCE NO. VI-0000474 VIL 19
 UNTIL APRIL 8, 2021

Doc. No. 03
 Page No. 02
 Book No. 110
 Series of 219